Email Accounts: How do I setup my new email address to work with Outlook or another email program?

You can send and receive email from your account using virtually any desktop or handheld email client. This link will help you get started. If

you have followed these Rackspace instructions and still cannot access your email,

you need to consult the HELP section of your email program (i.e. Outlook, Thunderbird). This link is provided for you as a courtesy from our Rackspace server and are not written by us. They are for informational purposes only.

https://docs.rackspace.com/docs/rackspace-email-settings

For IMAP, the incoming server is secure.emailsrvr.com on port 993, and for SMTP, the outgoing server is also secure.emailsrvr.com on port 465. Enter your full email address as the username and the same password you use for Rackspace webmail.

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