

Domains: How do I update the name servers for my domain with 1&1?

Please Note: This process will result in the loss of any e-mails or hosting attached to your 1&1 account.

- Login to your 1&1 Account.
- In the "Packages" tab, Find the package that includes the appropriate domain, and click on the package name.
- In the "Basic Settings" section, click on "Domains" (House Icon).
- In the domain list, click on the check box next to the appropriate domain.
- Click on the button "DNS".
- In the section "Name Server Settings" section, click the "Edit" button.
- In the "Basic DNS Settings" section, next to "Name server *" select "My name server".
- For "Primary name server", type in "NS.RACKSPACE.COM" (Without quotation marks).
- For "Secondary name server", make sure "My secondary name server" is selected.
- For "1st secondary name server", type in "NS2.RACKSPACE.COM" (Without quotation marks).
- Make sure "2nd secondary...." and "3rd secondary...." are cleared fields.
- Click "OK"

Please Note: Name Server changes can take 24hrs to propogate across the web.

Unique solution ID: #1170

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