

## *Media Library: How long are my files kept in a closed account before being deleted?*

Your files are kept on our server for a maximum of 90 days after the date of cancellation. Once they are deleted from our server they cannot be retrieved. Before you cancel your account, you can access all of your files directly in your File Library and download them. Or for a fee of \$20 we can zip all of the files to you via email.

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